
❖ No Access and Re-Booking Fees

2020 Fire Protection is contracted to undertake inspection, testing and assessment of essential fire safety measures in ALL areas of a building so an Annual Fire Safety Statement (AFSS) can be issued on time.

Inspections are scheduled in advance based on the AFSS date. Managers and owners of the property are provided with more-than 2 weeks' notice to inform residents - as per relevant legislation.

To make it easier for all; 2020 Fire provides a [free web-booking system](#) – including calendar reminders so a *specific time* can be booked to access to each unit on the inspection day.

Access being provided at the scheduled time and date is YOUR responsibility!

***NOTE: Emails, calls and messages about bookings will not be responded.
The choices are to make a booking or wait for a knock on the scheduled date.***

Units/ Areas/ Lots where no access provided on inspection day:

- 2020 Fire will inform and invoice the owners' specifying units that did not provide access;
- 2020 Fire will provide a return date for the Manager to advise to relevant units.

2020 Fire Protection's re-attendance fees that may be passed to you are:

- 1st return residential: \$111 + GST per unit
- 1st return commercial/retail: \$242.67 + GST per lot
- 2nd & 3rd returns will be invoiced at a multiple of 1.5 of the first attempt.
- After the 3rd failed attempt for access, the unit number will be noted on the AFSS as "no access provided to unit" and therefore lot owner is responsible for council's response.
- If the client requests 4th and further inspections, returns will continue to be invoiced at a multiple of 1.5 of the first attempt.

Note: 2020 Fire Protection takes no responsibility for the safety or legislative implication including fines for "no-access".

Why is access to ALL areas required?

An accreditation system for the Annual Fire Safety Statement endorsement was legislated by the NSW Government. This means that Accredited Practitioners (Fire Safety) must assess all of the site in-person and are audited externally to ensure performance has been verified.

There is no pathway for anything but 100% performance assessment available under the legislation.



Rob Broadhead
CEO

20/10/2026

Date